

# Faith Martino

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## Education:

**Germanna Community College**

August 2012 - December 2014

Associates Degree

GPA: 3.69

**University of Mary Washington**

August 2015 - Present

Bachelor's degree in Communication and Digital Studies

GPA: 3.27

Expected Graduation Date: May 2017

## Work Experience:

***Softlines Salesfloor and Electronics Team Member, Target***      October 2013 – Present

- Consistently provide energetic and friendly service to every customers
- Effectively train new employees on their job duties and how to create a great guest experience
- Foster a guest service focused environment with the sales floor team that drives customer satisfaction
- Collaborate with team leaders weekly to plan upcoming seasonal product transitions to drive department sales

***Certified Trainer & Service Team Member, Chick-fil-A***      May 2012 – July 2013

- Provided excellent customer service to multiple patrons daily
- Successfully trained multiple new employees on a monthly bases
- Created an efficient environment for customers and team members

***Equestrian Assistant, Paradocs Farm***      April 2010 – May 2012

- Actively engaged in barn and stall maintenance
- Consistently provided clean and hospitable accommodations for clients animals
- Efficiently cared for the physical needs of 40 horses
- Trained and showed horses at multiple events

## Volunteer Work:

***Kidspoint Team Leader, Lifepoint Church***      January 2015 – Present

- Leading and managing twelve volunteers to effectively teach the children
- Following up each week with the volunteers to confirm their volunteer dates
- Teaching the bible lesson every Sunday to approximately twenty-five children

***Music Leader, Child Evangelism Fellowship***      September 2010 – December 2015

- Teaching children bible lessons weekly
- Leading music to help the children become active
- Planning games for over one-hundred children from ages five to eleven

Contact for references